

March 24, 2020: Jellystone Park™ at Gloucester Point is continuing to monitor the ever changing situation in regards to COVID-19. As of today, we are open for camping. To help protect our community, campers and staff, and to align our policies with the latest executive order from the Governor's Office, we will not have a recreation program or allow day use of the campground at least through April 23, 2020.

- The playground, jumping pillow, laser tag, petting zoo, pony rides, recreation center, and inflatable fun zone will remain closed.
- There will not be any scheduled events or activities. However, our recreation department is working on packets of crafts and activities that may be delivered to site. More details to come.
- All groups of more than 10 people will be asked to disperse into smaller groups.
- Everyone at the campground needs to maintain a social distance of at least 6 feet.
- The Ranger Station will be open by appointment only between 10am-6pm daily. Firewood, ice, and basic supplies can be ordered by phone and delivered to site. Propane is also available by appointment from 10am-6pm.
- Self Check-ins packets will be posted outside the Ranger Station. Campers may proceed to their site after collecting their packet, but they may call for a staff escort to site if desired.
- The laundry will remain open with increased sanitation procedures. One bathhouse will also remain available unless it needs to close by Health Department mandate. Therefore, we are not allowing tents or camping units that do not have their own bathroom facilities.
- Cabin and cottage rentals are available as are full hook-up RV campsites.
- Thank you for working with us during this unprecedented time. We will continue to post updates. Please stay safe and healthy and remember to wash your hands!

COVID-19 Cancellation Policy – in effect through April 23, 2020

- To cancel and receive a credit to rebook:
 - Campers may cancel up to 24 hours before check-in (by 4pm the day before arrival) to receive a full camping credit. This credit will include typically nontransferable fees (reservation fee and lock fee). The credit will be valid to use for rebooking through 12/31/2022. In addition, campers who cancel and opt for a credit will receive 25% off their next reservation.
- To cancel and receive a refund:
 - The standard refund policy remains in effect.
 - Campsites, buddy sites, and golf carts may be cancelled up to a week before check-in to receive a refund less a \$25 cancellation fee. Reservation and lock fees are nonrefundable.
 - Cabins, cottages, and quad sites may be cancelled up to 2 weeks before check-in to receive a refund less a \$25 cancellation fee. Reservation and lock fees are nonrefundable.

Please bear with us as we navigate these uncertain times with you. Refunds will be processed in 10-15 business days.